10/29/2026 – 25Live

Occurrences improvements:

- The Copy Occurrence window can now copy to a different existing segment or a new one, and has "Remove All Locations/Resources" buttons. When copying, individual objects come off without a confirmation prompt.
- When copying a segment, you can now filter objects so only matching ones are kept on the copied occurrences, or use "Remove All Locations/Resources" before saving.
- The Event Occurrences heading now counts only active occurrences, so cancelled and exception occurrences are no longer included in the number.
- Setup and takedown time now always show in the same lighter blue in Occurrence Details, including on events that have only setup or takedown time.

Academic Grid improvements:

- On the Academic Grid Location view, dragging one section onto a section in another location now asks whether to swap their locations.
- Academic Grid sections can still be moved when their start or end time is hidden from view, in the Standard, Instructor, and Location views.
- Academic Grid hover details now show the event's time.

Pricing improvements:

- Organization records now have an Invoices tab listing the organization's invoices with balance and due-date information. Users can filter and sort the list, send follow-up emails, and, with the right permissions, request payment or mark payments as paid.
- The Invoice Summary view now has a "Print Default Invoice" button (or "Print Related Events Invoice" when Combine Related Events is checked). It is disabled if the event type has no default invoice report, and applies only to instances using the new pricing.

Document Management improvements:

- The "Apply Date Range Options" count now matches what is selected for Occurrences and Occurrences by Date documents, and the options appear correctly in the Reports tool.
- Segments subreports now handle Comments correctly inside functions such as If Null. An existing subreport that used Comments shows a red body field until you reopen it and reselect Comments.

Additional Fixes and Improvements:

- *More > About > Product Feedback* now opens an embedded Feature Upvote page in 25Live, where users can browse and search suggestions and add their own.
- The time zone picker has two new options, Pacific Time, Canada (British Columbia) and Central Time, Canada (Manitoba). The existing Pacific and Central options no longer list Canada.
- The More menu's Tools list has a new "API Documentation" link.
- In the event List view, the Organizations column now shows the primary organization first, followed by the other

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organizations in alphabetical order.

- If you have no starred locations, "Auto load starred" is now switched off, and you get a message saying your setting was changed.
- Organization Roles in Master Definitions now have an "Abridged" column like Event Roles.
- Academic Grids now load correctly when they include locations that have reciprocal "also assign" relationships and location editing is enabled.
- The cursor goes straight into the search box again when you open Select windows (advanced search criteria, Additional Organizations, and system tag, scenario, and rule pickers).
- The Availability Weekly view now shows the time range set in the time adjuster when it first opens, instead of midnight to 11 pm.
- With reduced motion turned on, clicking Warnings on the Academic Grid while its menu is open now closes the menu instead of reopening it.
- The pencil and paper icon now appears on hover in the Availability grid in Safari for users who were not seeing it.
- Pricing occurrence times now show the same times as the event instead of shifting to the browser's time zone.
- The masquerade banner is now easier to read in Dark Mode.
- Copying a location that has layouts but no default layout now works instead of showing an error.
- *Group Administration*
    - Fixed an issue with certain event form configuration names not displaying under "Event Form Configuration" in Event Form Presentation

11/05/2026 - Chat Patch

- Chat now opens after a single sign-in check, and shows an "Access Denied" message when the session is not authorized
- Improved Chat accessibility for keyboard and screen reader users, including screen reader announcements for new messages, accessible names for the message box and formatting buttons, keyboard access to author names and @mention actions, and focus handling when opening and closing the conversation list
- Chat direct messages now follow each user's Chat access level, set with the "7.2 Main chat access level" option under Tool Access in Group Administration
    - Users with no Chat access cannot start direct messages and do not appear in direct message search
    - Users with limited access can post in channels and reply when someone else starts a direct message, but cannot start new direct messages

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