08/27/2026 – 25Live

- A new and improved Data Import Tool is now accessible from the **More** menu *> **Go To Tool** > Import Tool (New).* (The original import tool remains available.)
- Users with email send permissions can now reply to threaded email conversations directly from the Threaded Emails panel on event detail pages without leaving 25Live.
- *Other Fixes and Improvements:*
  - Fixed an issue where requested resource quantity values were displayed under the Associated Resource search in the event form.
  - Corrected functionality of the "Assign, then Deny/Add Others to Waitlist" option on multi-reservation events.
  - When adding a location with setup/takedown time via occurrence inline editing, the system now throws a warning if the setup/takedown time conflicts with another event.
  - Blackout occurrence dates outside the date range of the Blackout Settings table now display correctly.
  - Fixed a bug in the Availability Daily view when using Edit Mode where requested location and resource names were listed more than once in the Occurrence Details panel when multiple objects were requested on an event.
  - Renamed the **Email History** tab on event detail pages to **Threaded Emails.**
  - Fixed an issue in the Edit Grid modal that prevented locations from being selected from the Location Search dropdown.
  - Renamed the **Has Outstanding Payments** search criterion to **Has Outstanding Balance.**
  - A new **Has Payments** search criterion lets you filter for events with logged payments.
  - When creating a To Do task from Event More Actions or Task Search, the Contact field now enforces single selection, preventing the confusion of selecting multiple contacts when only one receives the task.
  - When a location has a request conflict (not a confirmed booking), the Conflict Details modal now shows the message "[Location] has been requested on the dates below".
  - Date offset labels that previously showed "+/- days" in To Do templates, Scenario schedule types, and Scheduled Email settings now clearly indicate whether the offset is days before or days after the first occurrence.
  - Space conflict error messages during occurrence inline editing now include the conflicting event name and date(s), with a direct link to the conflicting event.
  - Administrators can now set the system-wide default for **Copy myself on all emails I send** in System Settings > General Settings > Email Defaults. (Individual users can still override this in their own User Settings.)
  - The Express Scheduling widget on the dashboard now occupies the full width of its column, consistent with its mobile appearance.
  - When customizing the home dashboard, you can now use arrow buttons on the selection overlay to reposition a panel, as a single-pointer alternative to dragging.
  - Right-click an item within a dashboard panel, such as a location in Your Starred Locations or a resource in

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Your Starred Resources, to open a menu of quick actions (Details, Availability, List, or Calendar, depending on the item type). Hovering over an item now also shows a popover with its details.

- Fixed a bug in the Find Available Locations "I Know When" widget where switching date templates did not refresh search results, causing stale availability data to display until the user toggled "Show Extra Fields."
- In Document Management (Occurrences scope), the Text, Number, Date, and DateTime Comparison functions now accept manually typed values in addition to element variable selections, making it easier to build conditional expressions like "if Event Type equals 'section.'"
- In Document Management, Occurrences-scoped reports that include group headers under Page Body > Group By now display a "Group Headers" label above that section for clarity.
- In Document Management, Event- and Organization-scoped reports can now embed subreports, including new "occurrences" and "segments" scope subreports. Subreports can also be nested within other subreports and inserted as template variables, giving document authors much greater control over how repeating data is formatted in generated documents.

- *Chat Improvements:*
  - Links to Chat conversations in 25Live (such as those in unread-email notifications) now open the correct channel directly, without requiring the user to locate the conversation manually.
  - A new Message Requests section in the Chat sidebar shows incoming direct message requests, each with Accept and Decline options.
    - Starting a direct message with someone you don't already have an active one-on-one conversation with now sends them a message request that they must accept before the conversation appears in their Direct Messages list.
    - Direct message conversation names now reflect who has joined and who is still pending, instead of showing a generic "Direct Message" label.
  - Links clicked within Chat now open in a new window instead of taking over the Chat panel.
- *Accessibility Fixes and Improvements:*
  - Screen readers no longer announce the "25Live" and "Event Form" navigation links twice.
  - Tooltips on the Event Form (such as the "Additional Time" bookmark tooltip) can now be triggered via keyboard focus and are properly announced by screen readers.
  - Screen readers now announce result counts ("X events found" or "No events found") after running a search on Event, Location, Resource, or Organization search pages.
  - When customizing the home dashboard, arrow buttons are now displayed on the panel selection overlay so users can reposition panels without dragging.

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