

07/16/2026 – 25Live

- Emails sent from 25Live can use conversation threading, allowing replies to be tracked as part of a continuous thread rather than creating separate messages
- Added ability for users with Reports access to export [audit trail](#) results
- [Document Management](#) Occurrences-scope reports support multiple "Group By" selections applied to the main body of the report
- Visio files (.vsdx) can now be uploaded as attachments on events, making it easier to store room setup diagrams directly without exporting to an image first
- Event quota rules for organizations can reference [organization searches](#) instead of requiring individual organization selections
- Standard Schedules are available in the "Date Templates" area of the [home dashboard](#) "I know WHEN" location availability widget
- *Additional Fixes and Improvements*
 - Locations and resources that are only requested in the [event form](#) no longer create pending reservations; pending reservations are only created when the user has Assign rights
 - Contact-type custom attributes are now available as criteria options in Rule Settings
 - The Document Management report builder now displays with a white background in Dark Mode, keeping the editor consistent with the appearance of the PDF output
 - The confirmation message shown when completing a task that has a conflicting request now uses clearer, more specific language
 - Fixed a problem where location-type and resource-type custom attribute source objects were not displaying correctly under Rule Settings
 - Resolved an issue where categories originally added to an event via event type, then removed via inline edit, were being re-added when the event was edited in the event form
 - Addressed an error that occurred when a user was timed out due to inactivity while the event form was open
 - Fixed incorrect text contrast in the "Description" and "Formula" fields in Pricing Rate Schedules when using [Dark Mode](#)
 - Resolved an issue where keyword searches in 25Live, including searches within modals for contacts or locations, occasionally returned unrelated results
 - Fixed an issue where a Pricing invoice became un-editable if the billing organization was changed after the invoice was created; also corrected related display issues in the Aging Payment report
 - Addressed a problem where FreshBooks invoice details did not load automatically in 25Live after completing FreshBooks authentication, requiring the user to refresh the page
 - Ensured that starring or unstarred an event or other object from the object detail header now persists correctly after a page reload
 - Resolved an issue where the sort order of buildings in [Master Definitions](#) *Buildings > Settings* would randomly reset to a non-alphabetical order after saving or cancelling an edit

- Ensured the "Export Results" button no longer appears for pre-defined [searches](#); the option is now available only for custom saved or unsaved searches
 - Fixed a timing issue where switching between quick search and advanced search too quickly after selecting a saved search could temporarily result in an empty search with no criteria
 - Fixed an issue in Safari where sections of the ["More" menu](#) would not re-expand after being collapsed within the same session
 - Resolved a display issue where a question mark character appeared between the time and AM/PM in audit trail email content entries
 - Fixed a bug where images uploaded to 25Live had their file size increased, causing slow load times
 - Addressed an issue where 25Live could freeze if a user selected search criteria with many results before the selection process had finished
 - Fixed a problem in the [Optimizer Meeting Pattern Grid](#) where overlapping section warnings were duplicated in the warning modal
 - Resolved an issue in the Optimizer Meeting Pattern Grid where certain bound sections with overlapping group bindings were incorrectly displayed as conflicts, preventing users from sending changes back to the [Optimizer](#)
 - Resolved a problem where a requested location with default setup/takedown times incorrectly triggered a conflict warning, blocking the user from proceeding in the event form or inline editing
 - Ensured the ["Quick Search"](#) / ["Advanced Search"](#) toggle no longer appears when viewing pre-defined searches
 - Fixed a scenario where the Event Calendar view did not default to the correct week for events scheduled on a Sunday or Monday across certain timezone combinations
 - Fixed a layout issue where the "View All" popup in an [embedded](#) calendar floated incorrectly and obscured the full list of events on days with many entries
 - Resolved scheduled email issues that occurred when an event had emails scheduled by a scenario that was later deleted, which caused an error and prevented other emails from sending
 - Improved keyboard accessibility by removing inactive UI elements from the tab focus order while retaining screen reader recognition
 - *Additional Fixes and Improvements*
 - Corrected issue that could cause an unexpected "Please contact the owner of the import tool." error when importing a contact spreadsheet.
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