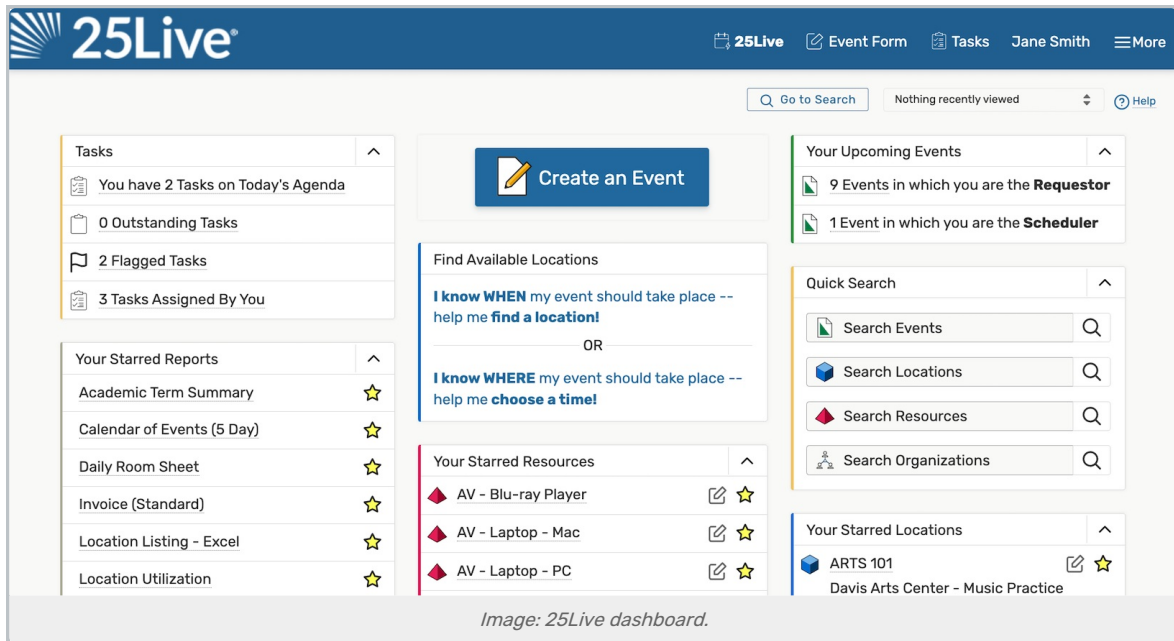


## Accessing Your 25Live Instance



Like all Series25 tools, 25Live is accessible from any [supported browser](#) on desktops, tablets, or mobile devices.

### To Access 25Live

Enter the URL for 25Live including your instance name. The resulting URL should look something like this:

<https://25live.collegenet.com/pro/instance>



#### Tip: Most Instance Names Match to a Home Website's Domain Name

25Live instance names typically match the domain name of a home website. For instance, if your institution's website is **xyz.edu**, your 25Live URL might be <https://25live.collegenet.com/pro/xyz>.

### If You're Having Trouble

- Ensure that the URL you've entered is correct and free of typos.
- If you require any further assistance, contact your 25Live Administrator at your institution.
- Be sure your 25Live Administrator has received implementation materials from your Series25 Consultant, which may have your instance name included.

If you're still having trouble, ask your institution's 25Live Administrator to [contact our Series25 Technical Support group](#).