

Issues when installing JReport Report Designer on a Windows 10 machine

After running the JReport Designer installer, you may note that no icon is placed on the desktop. Additionally, if you run `C:\JReport\Designer\bin\JReport.bat`, you receive an error like the following:

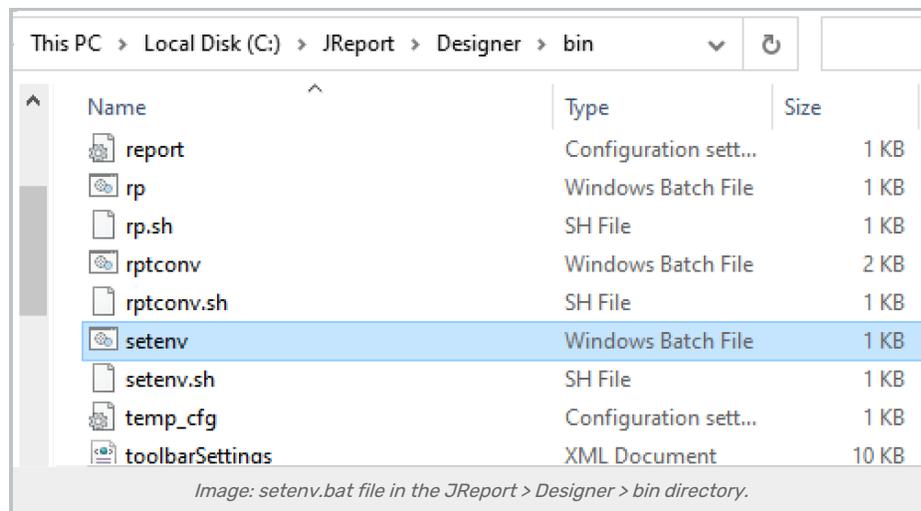
```
The folder "$USER_INSTALL_DIR$" is not REPORTHOME
please set the correct REPORTHOME
Press any key to continue...
```

Use the instructions below to walk through fixing this issue or check out our tutorial video.

Your browser does not support HTML5 video.

1. Edit the Setenv Batch File

- Open the `setenv.bat` file—located in the `C:\JReport\Designer\bin\` directory—in a text editor.



- Update the `REPORTHOME` line to reflect your JReport Designer installation directory and your `JAVAHOME` line to reflect your JDK installation directory.



Ensure that neither path has a trailing backslash (`\`). For example, you want this:

```
set REPORTHOME=C:\JReport\Designer
```

Rather than this:

```
set REPORTHOME=C:\JReport\Designer\
```

```
1 @echo off
2
3 set REPORTHOME=C:\JReport\Designer
4 set JAVAHOME=C:\Program Files (x86)\Java\jdk1.8.0_151
5
6 if exist "%REPORTHOME%" goto LabelCheck
7 @echo The folder "%REPORTHOME%" is not REPORTHOME
8 @echo Please set the correct REPORTHOME
```

Image: REPORTHOME & JAVAHOME fields in the setev.

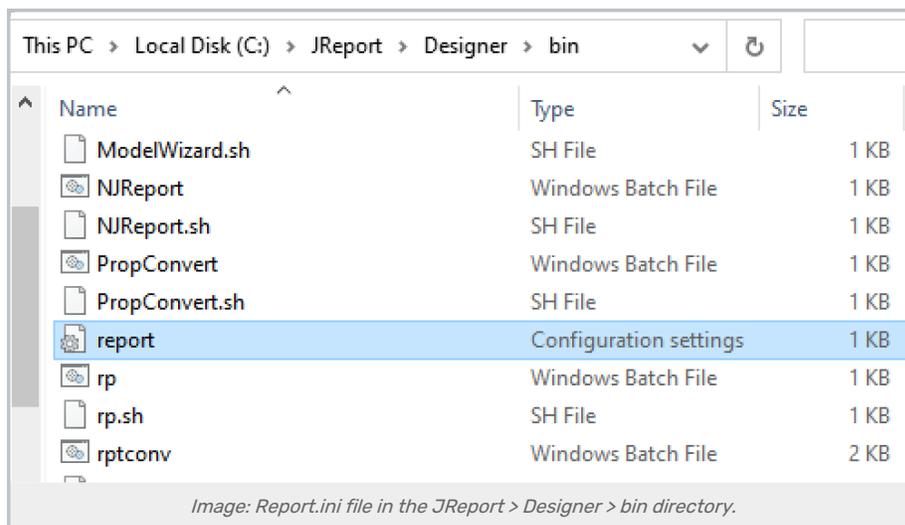
- Save your changes.

2. Replace the Report Configuration Settings File

- Try running JReport.bat once more and keep an eye out for the following error message.

C:\JReport\Designer\bin\report.ini is corrupted. Make sure it's in correct format.
Press Enter key to continue.

- If you encounter this error, replace the report.ini file from the **C:\JReport\Designer\bin** folder with [the zipped report.ini file that is attached here](#) 
 - Note that the file refers to the default installation path of **C:\JReport\Designer**. If your installation differs, you will need to update the report.ini file to reflect the correct path.



3. Create a JReport Designer Desktop Icon

- Create an icon for your user by navigating to the JReport.bat file in **C:\JReport\Designer\bin**, right-clicking and pressing **Send to > Desktop (create shortcut)**. You can even change the icon on that shortcut to the icon file located in **C:\JReport\Designer** to keep things consistent.

