

Issues when installing JReport Report Designer on a Windows 10 machine

Last Modified on 06/07/2022 8:27 am PDT

After running the installer, you may note that no icon is placed on the desktop.

If you run C:\JReport\Designer\bin\JReport.bat, you receive an error like the following:

```
The folder "$USER_INSTALL_DIR$" is not REPORTHOME
please set the correct REPORTHOME
Press any key to continue . . .
```

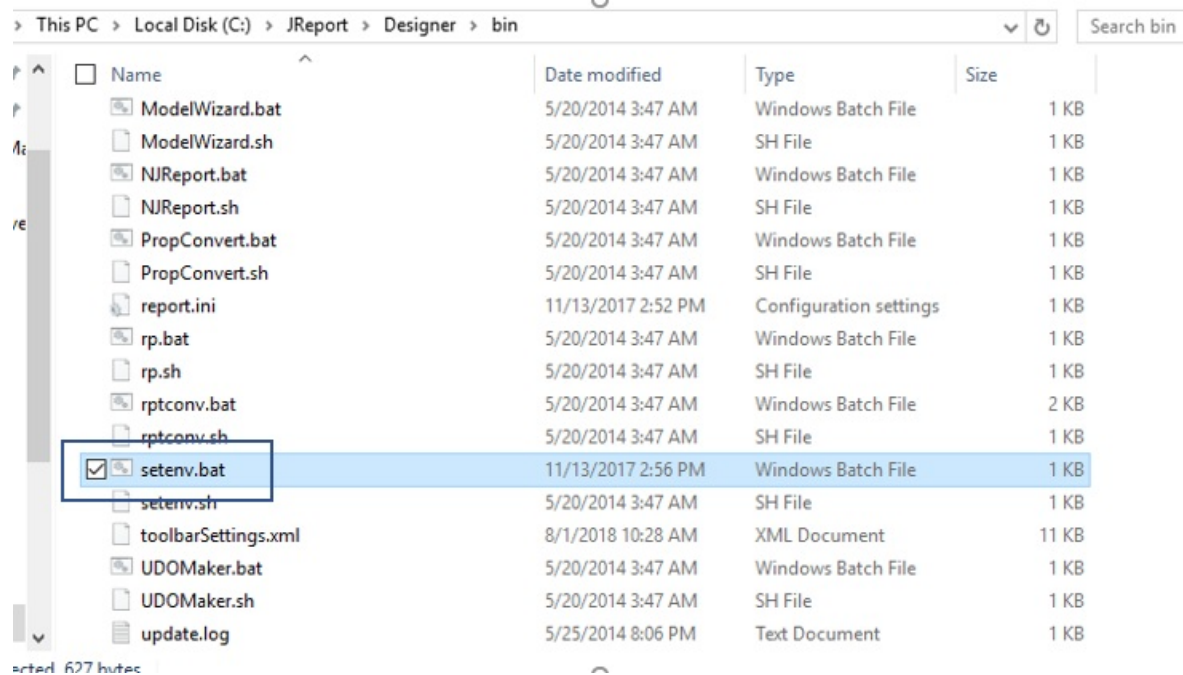
The instructions below will walk you through fixing this issue or you can watch our tutorial video.

Your browser does not support HTML5 video.

Step-by-step guide

To resolve this:

1. Update the **setenv.bat** file located in C:\JReport\Designer\bin\ directory.



2. Update the REPORTHOME line to reflect your JReport Designer installation directory and your JAVAHOME line to reflect your JDK installation directory.



Ensure that neither path has a trailing backslash (`\`). For example, you want this:

```
set REPORTHOME=C:\JReport\Designer
```

Rather than this:

```
set REPORTHOME=C:\JReport\Designer\
```

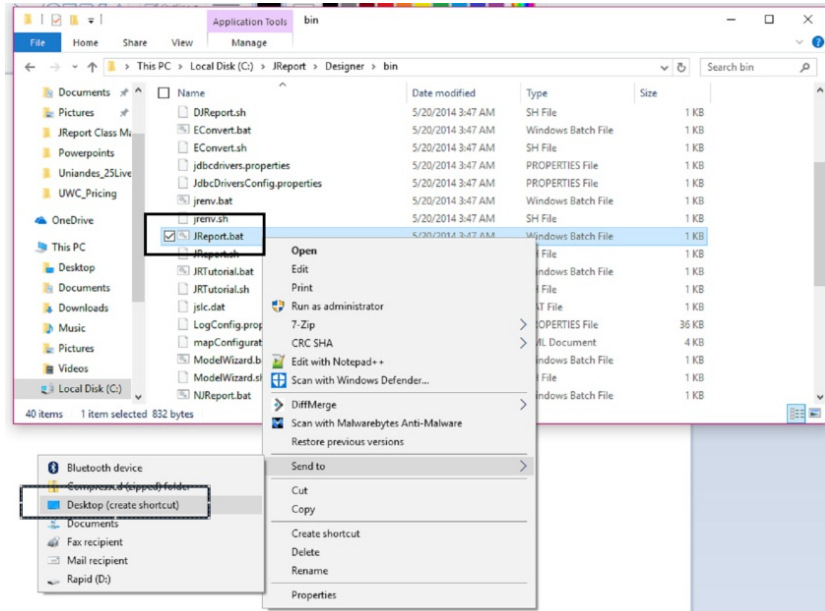
```
1 @echo off
2
3 set REPORTHOME=C:\JReport\Designer
4 set JAVAHOME=C:\Program Files (x86)\Java\jdk1.8.0_151
5
6 if exist "%REPORTHOME%" goto LabelCheck
7 @echo The folder "%REPORTHOME%" is not REPORTHOME
8 @echo Please set the correct REPORTHOME
```

3. Once you update the setenv.bat file as appropriate to your installation, try running JReport.bat once more. It may give you this message:

*C:\JReport\Designer\bin\report.ini is corrupted. Make sure it's in correct format.
Press Enter key to continue.*

If that happens, replace the report.ini file from the C:\JReport\Designer\bin\ folder with [the zipped report.ini file that is attached here](#) . Note that the file refers to the default installation path of C:\JReport\Designer. If your installation differs, you will need to update the report.ini file to reflect the correct path.

4. Create an icon for your user by navigating to the JReport.bat file in C:\JReport\Designer\bin\, right-clicking and sending to the desktop (create shortcut).



You can even change the icon on that shortcut to the icon file located in C:\JReport\Designer to keep things consistent.