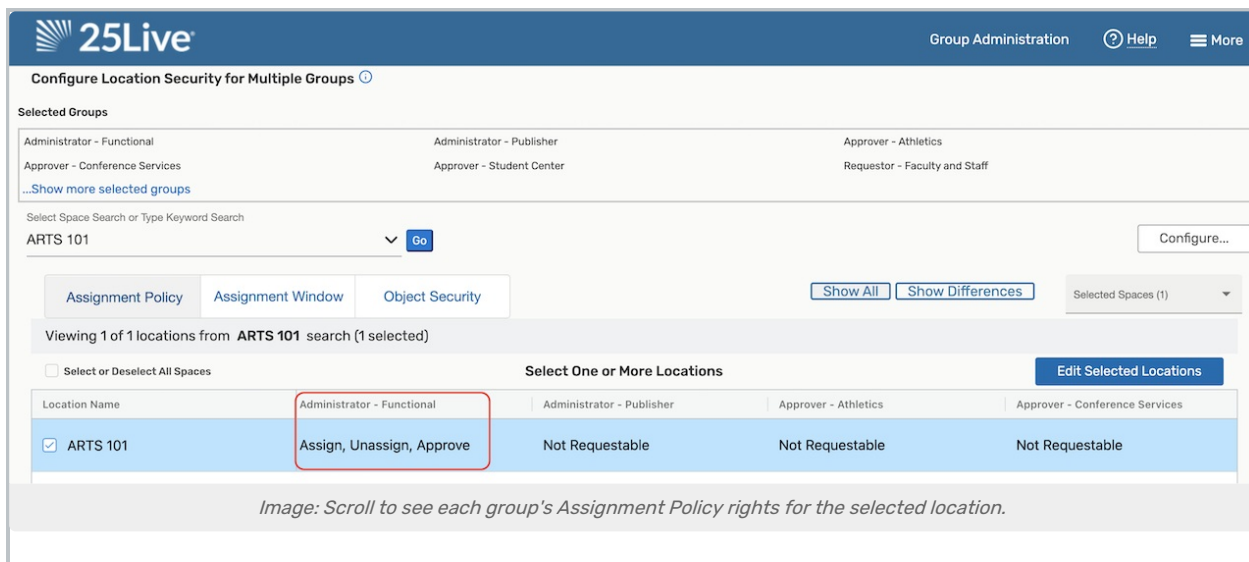# When Saving an Event the Space or Resource Request/Preference Does Not Save

If after saving an event with a requested space the space request or preference does not save, you may need to edit the assignment rights. This issue also applies to resource requests.

Troubleshooting Steps

Check the Assignment Policy Rights

- In the 25Live Group Administration tool, tick the **Select or Deselect All Except Sys Admin Group** checkbox
- Select **Configure... > Location Security**
- Use the search field to select the affected location
- Under **Choose Security Type to View**, select **Assignment Policy**
- Verify that at least one security group has **Assign, Unassign, Approve** rights for the location

Image: Scroll to see each group's Assignment Policy rights for the selected location.

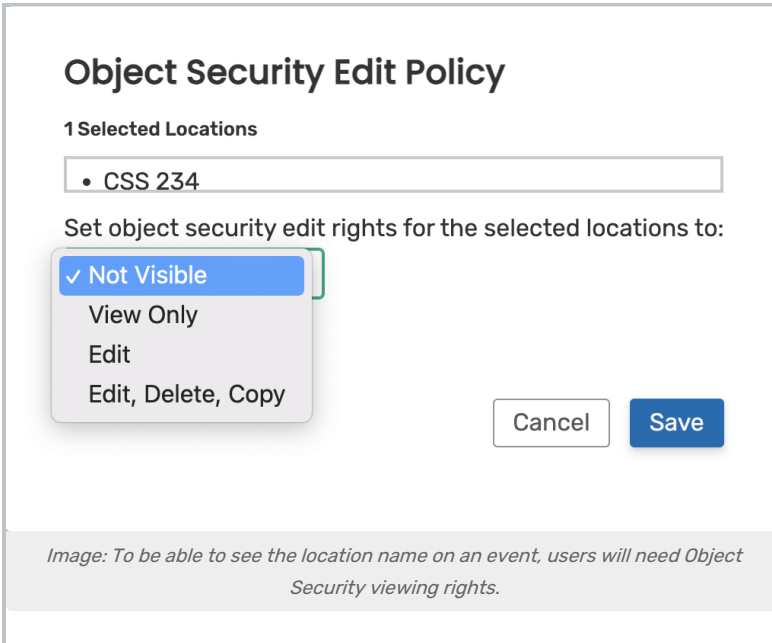### Update the Assignment Policy Rights

- If no group has Assign, Unassign, Approve rights, update the rights by ticking the Location's checkbox and clicking **Edit Selected Locations**
- Make changes in the form and **Save**

Check That at Least One User is in the Approval group

- If there is a group with approval permissions, select **Configure... > Members**
- Verify that there is at least one user in the group

Check That the Approval Group Has Sufficient Event and Location Object Security

- In Group Administration, select the security group that is configured to approve the location requests

- In the **Configure...** menu, select **Location Security**

- Use the **Search** to find the location.

- From the **Actions** dropdown menu, select **Edit Object Security**

- Check that the object security is, *at minimum*, set to **View Only**

- (Repeat the steps above for **Event Security**)

Image: To be able to see the location name on an event, users will need Object Security viewing rights.

ℹ️ If this does not explain why a location request is not working, you might look at our list of reasons why location assignments may fail.