

User Can See an Event But Cannot Edit

If one of your users can't edit an event in 25Live, it may be that their security group's Object Level Security is not set up correctly for that event. Follow the steps below to troubleshoot this issue.



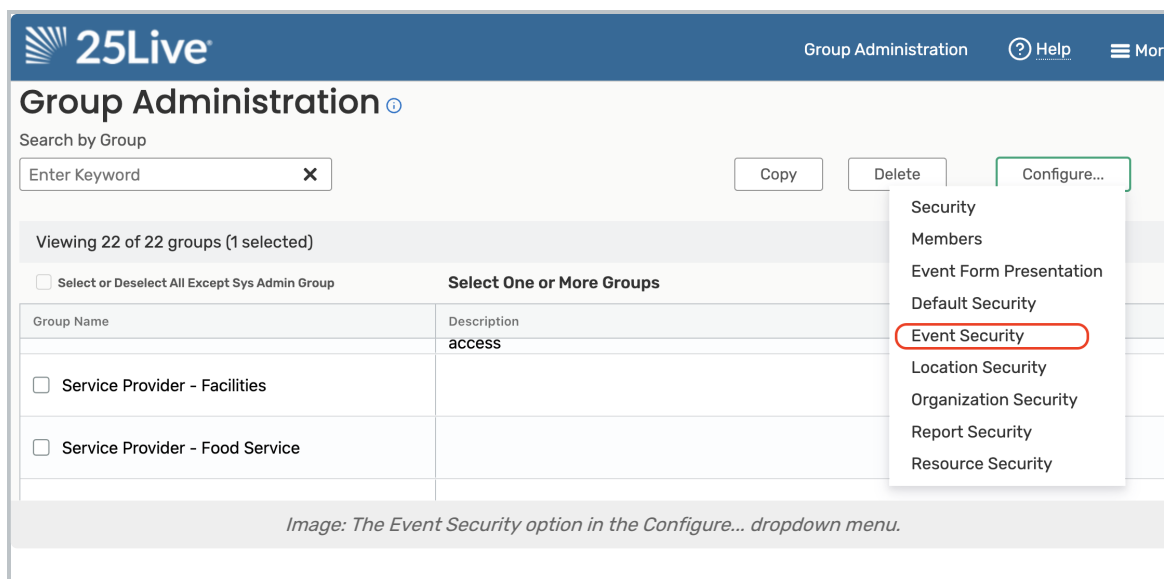
These Steps Make The Following Basic Assumptions

1. This user has logged into Series25, via 25Live.
2. This user has enough Event Functional Security to see events and edit them (i.e. at least 'Edit' access to Cabinets, Folders, and Events).

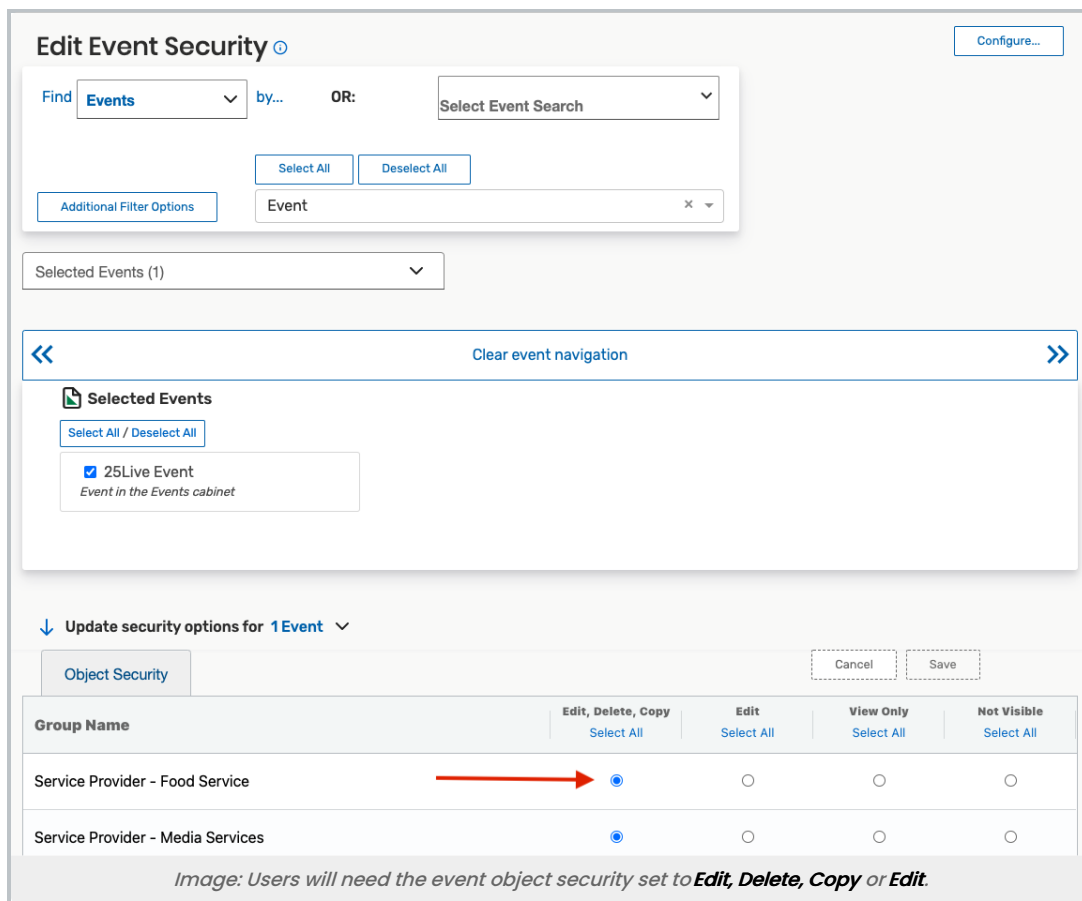
Troubleshooting Steps

Check the Event Security

- In the 25Live Group Administration tool, select **Event Security** from the **Configure...** menu.
- Select **Events** from the **Find** dropdown menu.
- Search for the event that the user cannot edit.



- Check that the object security selection is **Edit, Delete, Copy OR Edit** for all security groups that should be able to edit this event.



Edit Event Security [Configure...](#)

Find **Events** by... OR: **Select Event Search**

[Select All](#) [Deselect All](#)

[Additional Filter Options](#) Event x

Selected Events (1)

Clear event navigation

Selected Events

[Select All / Deselect All](#)

☒ 25Live Event
Event in the Events cabinet

Update security options for 1 Event

Object Security [Cancel](#) [Save](#)

Group Name	Edit, Delete, Copy Select All	Edit Select All	View Only Select All	Not Visible Select All
Service Provider - Food Service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Provider - Media Services	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Image: Users will need the event object security set to **Edit, Delete, Copy** or **Edit**.*

Check New Event Rights

You may need to check the **New Event Rights** setting for the parent folder in the folder security settings. The security settings listed there are applied to every new event created in that folder, so changing these settings may prevent future events from being created with incorrect security.

- In the 25Live Group Administration tool, go to the **Configure... > Event Security**.
- Select **Folders** from the **Find** dropdown menu.
- Find the parent folder of the event from the search.
- Scroll down to **Update security options** section and select the **Child Events** tab.
- Check that the selection is "**Edit, Delete, Copy**" or "**Edit**" for all security groups you don't want to experience this issue in the future.

25Live

Group AdministrationHelpMore

Edit Event Security

Configure...

Find Foldersby...OR:Select Event Search

Selected Folders (1)

Select AllDeselect All

Additional Filter OptionsSearch by Name or View All Folders

Selected Folders

Select All / Deselect All

Events

Folder in the Events cabinet

Update security options for 1 Folder

CancelSave

Object SecurityChild FoldersChild Events

Select security option

Group Name	New Event Rights	Edit, Delete, Copy Select All	Edit Select All	View Only Select All	Not Visible Select All
Service Provider - Food Service					
Service Provider - Media Services					