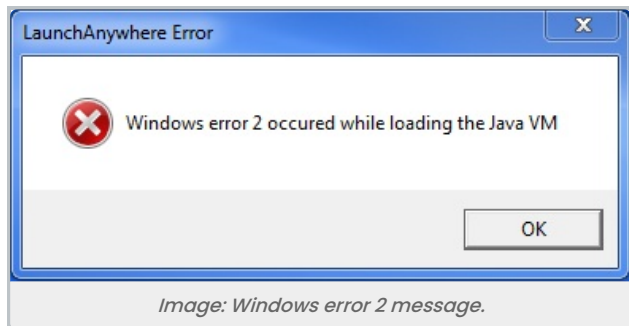


## Interactive Report Designer – Windows Error 2



### Example Error Text

*LaunchAnywhere Error*

*Windows error 2 occurred while loading the Java VM*

### Description

- When installing Interactive Reports Designer, you see the error above.
- This message may occur if you install only a 64-bit JDK.

### Steps

- Ensure you have installed a 32-bit JDK.
  - If you have installed a 32-bit JDK and the issue persists, ensure there is a java.exe in your C:\Windows\SysWOW64 folder.
    - If this folder does not have a java.exe file, copy the file from your Java installation.
  - Consider checking the system PATH variable:
    - Right click Computer >> Properties >> Advanced system settings >> Environment Variables... >> Path
    - Click Edit...
    - Ensure the Java entry points to the intended Java\bin directory
    - Example:  
C:\Program Files\Java\jdk1.8.0\_45\bin
-