## Interactive Report Designer - Windows Error 2

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## **Example Error Text**

LaunchAnywhere Error Windows error 2 occurred while loading the Java VM

## Description

- When installing Interactive Reports Designer, you see the error above.
- This message may occur if you install only a 64-bit JDK.

## **Steps**

- Ensure you have installed a 32-bit JDK.
- If you have installed a 32-bit JDK and the issue persists, ensure there is a java.exe in your C:\Windows\SysWOW64 folder.
  - o If this folder does not have a java.exe file, copy the file from your Java installation.
- Consider checking the system PATH variable:
  - Right click Computer >> Properties >> Advanced system settings >> Environment Variables... >> Path
  - o Click Edit...
  - o Ensure the Java entry points to the intended Java\bin directory
  - Example:C:\Program Files\Java\jdk1.8.0\_45\bin