# **Utilizing Custom Documents**



#### **Security Note**

If you need access to use any of the features discussed in this topic, contact your 25Live Administrator. They can use the Series25 Group Administration tool to make changes.

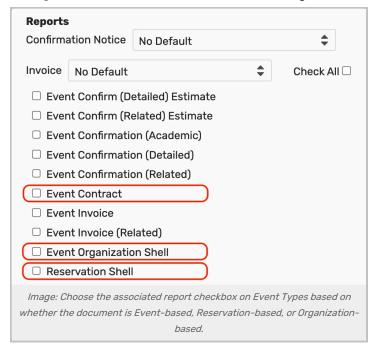
After <u>creating a custom document</u>, follow the directions below to make it accessible from the More Actions menu in the Event Details view.

## To Implement a Custom Document

### Add the Document to Your Event Types

For your document to display for an event, it must be associated with the event type used for the particular event.

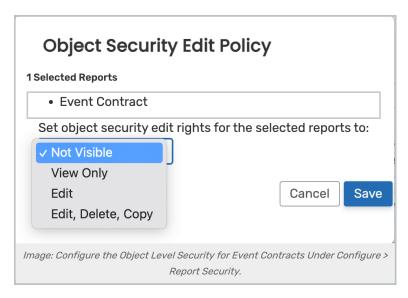
- In 25Live, go to System Settings > Master Definitions > Event Types > Hierarchy.
- Locate your event type.
- Under Reports, check one of the following checkboxes based on which type of document you configured event-based, reservation-based, or organization-based:
  - For event-based documents, check Event Contract
  - o For reservation-based documents, check Reservation Shell
  - o For organization-based documents, check Event Organization Shell



Click Save.

#### **Grant View Permissions for Event Contracts**

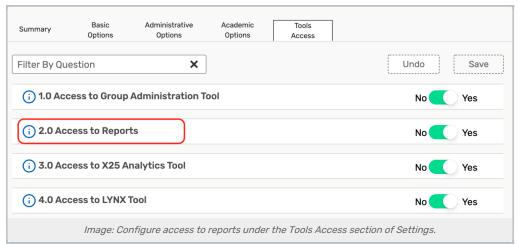
- In the Group Administration tool, go to Configure... > Report Security.
- · Use the Search field to locate the associated report.
- Click the Actions button and set your security group(s) to have, at minimum, View Only rights.



Save.

In order to print any reports, users will also need Functional Security rights.

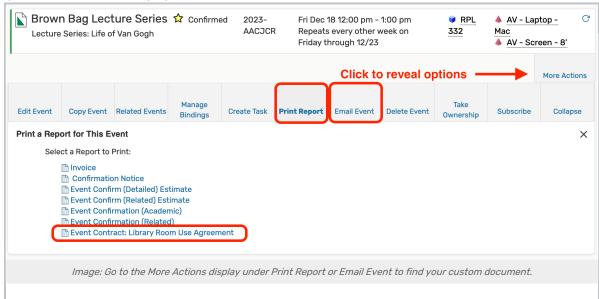
- In the Group Administration tool, go to Configure... > Security.
- Under the Tools Access tab, make sure 2.0 Access to Reports = Yes.



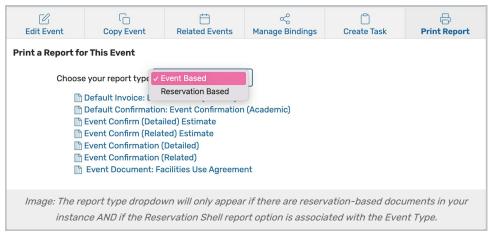
### In 25Live, Choose the Document in Event Details to Print or Email

• Within 25Live, go to the Event Details view for any event that uses one of the event types you associated with your document.

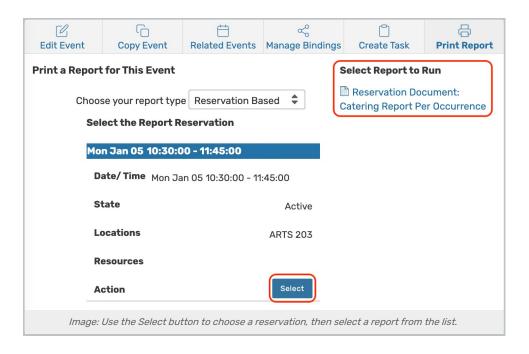
Open the More Actions display.



- Choose Print Report to reveal the list of available reports. Event-based documents can also be emailed from the
  event using the Email Event button.
  - Your custom event or organization documents should be labeled: Event/Organization Document: [name of your document].
  - For reservation-based documents only, you will need to select Reservation Based from the Choose your report type dropdown.



- $\circ$   $\,$  Next, you will need to select the reservation that you'd like to run the report for.
- Finally, select the report to run.



# Troubleshooting

- If a user cannot see a custom document in the Event Details view, double-check their security group's settings
  in the 25Live Group Administration to ensure their group has at least view rights for the event and the
  report/document.
- Then, also check again to be sure that the associated report checkbox is checked in the **Reports** section for the Event Type being used in the event. (See the "Add the Document to your Event Types" section above.)