Viewing Contact Details

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 - Copy Contact
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A

Security Note:

What you can see and do in this application depends on the <u>security permissions</u> associated with your 25Live user account.

View contact details:

• Basic Options: 9.0 View Contact

Edit a contact record:

- Basic Options: 9.1 Edit Own Personal Contact Information
- Administrative Options: 12.0 *Create, Edit, and Copy Contacts*

If you need security access to a feature in 25Live, contact your 25Live Administrator.

Each contact record in 25Live has a details page with the contact's name, phone number, security group, roles, associated events, and more.

The top section shows the contact's name and title. Use the star icon (c) to save the contact record to your favorites.

		Q Go to Search Recently Viewed	✓ ⑦ Help
O Smith, Jane M. ☆ AV Department Manager			
Details List Calendar Audit Trail			∽ More Actions
Edit Mode Off On General	~	Additional Roles	C' (?) Help
General	•	Additional Roles	•
User Account	~	Work Contact Details	~
Comments	~	Home Contact Details	~
Associated Organizations	~	Attributes	~
Image: The contact's name	e and titl	e are at the top of the contact details.	

Contact Tabs

Below are descriptions of the contact details tabs and their uses. Please note that what you are able to view on this page will depend on your security settings and configurations. If there are settings you think you should be able to see or edit, please contact your 25Live Administrator.

Smith, Jane M. A AV Department Manager	
Details List Calendar Audit Trail	→ More Actions
Image: The tabs you see in 25Live will depend on your security group's rights.	

Details

The Details page shows all of a contact's data including there first and last name, phone number, ID, security group, roles, and more.

Edit Mode Off On			Ç	Help
General	~	Additional Roles		~
User Account	~	Work Contact Details		~
Comments	~	Home Contact Details		~
Associated Organizations	~	Attributes		~

Image: The Details tab includes several collapsible sections that allow inline editing for users with appropriate permissions.

- Edit Mode Set the toggle to On to enable Inline Editing.
- **Refresh** You can refresh the summary using the refresh icon \bigcirc in the upper-right of the summary area.
- Help Tab to be moved to the Series25 KnowledgeBase.

The contact's information is available in collapsible sections:

- General The contact's name, title, and ID information.
- User Account The contact's username, active status, and security group information.
- Comments Administrative comments about the contact.
- Associated Organizations Organizations that the contact is affiliated with.
- Additional Roles The users and roles that this contact can masquerade as.
- Work Contact Details The contact's work contact information (address, phone number, and email address).
- Home Contact Details The contact's home contact information (address, phone number, and email address).
- Attributes Custom contact data fields—such as driver's license number or emergency contact information.

For more information, please see Contact Data Overview.

List

This view populates a list of events that fall within a specific date range and have the contact you are viewing in one or more of the event roles.

	Name –	Title –	Reference -	Organizations	Type –	Categories	Start Date 🔨	Start Time	Creation Date -	State –	Locations	Resources
☆	2nd Annual Student Film Festival	2nd Annual Student Film Festival	2024-AAHNWT	ALTERNATIVE FILM CLUB, STUDENT CENTER	Film / Movie	Fine Arts, Performing Arts	Fri Feb 07	7:30 pm	Sun Oct 13 8:29 pm	Confirmed	BCC Theater	AV - Extension Cords, AV - Laptop - Mac, AV - Microphor - Hand Held with Cord, AV Overhead Projector, AV Power Strip, AV - Screen - 10; AV - Sour System, AV - Technician, F

For more information, see Working With List Views in 25Live.

Calendar

The Calendar tab displays a calendar of events that have the contact you are viewing in one or more of the event roles.

For more information, see Working With Calendar Views in 25Live.



Audit Trail

The Audit Trail tab displays a sortable table of changes to this contact record. Tap or click the **Date**, **User**, or **Action** column headings to sort the data by those columns.

				C 💮 Help
41 Matching Audit Records				
Date	✓ User	- Action	 Additional Information 	
Tue Nov 12 2024 11:07 am	service25	Modify		
Tue Nov 12 2024 11:06 am	service25	Modify		
Fri Jul 05 2024 8:22 am	service25	Modify		
Fri Jul 05 2024 8:19 am	service25	Modify		
Fri Jun 07 2024 10:23 am	service25	Security Group Changed	Administrator - Functional set as Security Group	
Fri Jun 07 2024 10:23 am	service25	25Live Password Changed		
	Image: Use the a	audit trail to see a recor	rd of changes made to this contact record.	

More Actions Menu Options

Expand the More Actions menu to see additional actions available for the contact record you're viewing.

	n, Jane N er of AV De	1. 🟠 epartment		
Details	List	Calendar	Audit Trail	✓ More Actions
			Image: Tap More Actions to open additional contact options.	

You can close the display using the **Collapse** button.

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Copy Contact

Duplicate this contact record.

For more	information,	see	Copying	a 25L	.ive	Conta	ct.

	Copy Contact	ि Delete Contact	Create Event	Collapse
Copy Contact				×
Basic Informa	ation			
Name Prefix	Ms			
First Name	Jane			
Middle Name	Morgan			
Last Name *	Smith			
Name Suffix				
Title	AV Department Mar	nager		
Internal ID	654321			
Email				
Work Email *	jane.smith@myscho	ool.edu		
Home Email				
			Copy and Edit Cop	oy and Create Another
Image: Uso	e the Copy Contact but	ton to begin duplicating	a contact.	

Delete Contact

Permanently delete a contact record by toggling **Delete Mode** to **On** and confirming. Warning: This action cannot be undone.

	Copy Contact	Delete Contact	E Create Event	Collapse	
Delete Contact Delete Mode Off On				×	
Image: Toggle Delete Mode to On to permanently delete a contact from 25Live.					

Create Event

Opens a new event form.

For more information, see, Creating Events With the Event Form.