Import and Export Messages in LYNX

Last Modified on 01/22/2024 2:40 pm PST

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Levels of Error Messages

Import and export messages have one of three levels, depending on their severity. When viewed in LYNX, all messages for a single section are displayed together and the icon for the most severe level is shown.

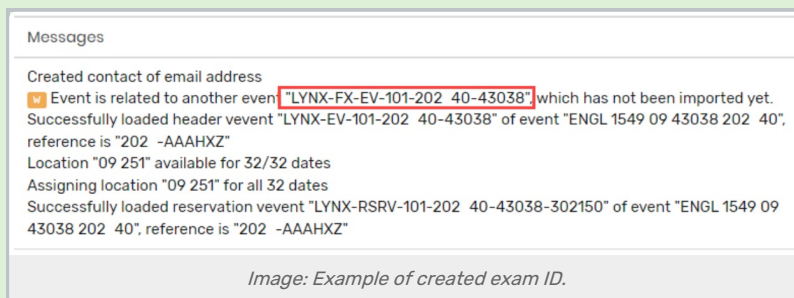| Icon	Level	Description
❌	Error	A section completely failed to import (or export). No details in 25Live (or the SIS) were updated. Errors are usually caused by underlying issues in SIS data (such as an incomplete meeting pattern) or in the 25Live framework (such as an event type or folder not being configured correctly).
⚠️	Warning	A section was partially updated, but some details were not carried over. Alternately, everything updated correctly but something unexpected happened. A typical example is when a location is not available in 25Live. The rest of the section details will be updated, but the location is not assigned.
ℹ️	Info	A section was updated with no problems. Info messages include successfully assigned locations and newly generated event reference numbers.

> ℹ️ **How LYNX Interprets Errors and Warnings**
>
> It's important to understand the difference between errors and warnings as LYNX interprets them. For example, you might consider a case where a section with a pre-assigned location couldn't be assigned that location in 25Live on import as an error. LYNX, on the other hand, would give that situation a Warning severity level, because it was able to import the section, even though it was unable to update the assigned location part of the section data.

Common Import Messages When Importing Objects

✅ **Tip: LYNX Event Naming Conventions**

> **Messages**
>
> Created contact of email address
> ⚠️ Event is related to another event "LYNX-FX-EV-101-202 40-43038" which has not been imported yet.
> Successfully loaded header vevent "LYNX-EV-101-202 40-43038" of event "ENGL 1549 09 43038 202 40",
> reference is "202 -AAAHXZ"
> Location "09 251" available for 32/32 dates
> Assigning location "09 251" for all 32 dates
> Successfully loaded reservation vevent "LYNX-RSRV-101-202 40-43038-302150" of event "ENGL 1549 09
> 43038 202 40", reference is "202 -AAAHXZ"
>
> *Image: Example of created exam ID.*

LYNX applies a naming convention to exam events:

- If created as a separate events, imported exams will always have 'SFX' in their Alien UID
- Other created exams will have "FX" in their ID

	Level	Message	Explanation
❌	Error	Cannot route event using Default rule, no unique match	LYNX is unable to determine which folder is most appropriate to save the event in 25Live. You may need to readjust your Data Translation rules for organizations, event types, or categories, especially if this section also has an "ignored unknown XXXX" error. You may also want to review CollegeNET's Best Practices for cabinets and folders.
❌	Error	Error saving to the Series25 database	Database issues have prevented the section from being saved. Contact CollegeNET support.
❌	Error	Event locked, please try again later	The section is currently in use in 25Live and cannot be imported at this time. Locks usually disappear when another user closes an event, but an administrator can manually remove them in 25Live.
❌	Error	Event <UID> does not exist	LYNX cannot update the headcount of a section that has not yet been imported into 25Live. Initialize course section data if needed, then import the class section via the relevant import extract set.

	Level	Message	Explanation
❌	Error	Space-bound event <related UID> of event <UID> locked, please try again later	This error means the same as the previous one, except that it applies to sections in bound relationships.
❌	Error	Event which is marked to be cancelled/deleted, does not exist	LYNX is expecting to delete an event in 25Live or mark it as cancelled, but it has already been deleted.
❌	Error	Event which is marked to be cancelled/deleted, is already cancelled	LYNX is expecting to delete an event in 25Live or mark it as cancelled, but it has already been cancelled.
⚠️	Warning	Cannot assign location for any date	The location LYNX is trying to assign is already reserved in 25Live.
⚠️	Warning	Location available for #/# dates	The location LYNX is trying to assign is already reserved in 25Live, but only on some of the section's dates.
⚠️	Warning	Location removed from academic priority <term code> by <section> (<term code>)	When Academic Priority is enabled, LYNX can remove a location assignment on a conflicting event in order to make room for an imported class.
⚠️	Warning	Ignored unknown... • contact • contact role • location preference • location name • location feature • organization • event type • category	LYNX is attempting to import something using a name that 25Live doesn't expect. Check your Data Translation tables to ensure terminology is aligned between 25Live and your SIS.
⚠️	Warning	Event is related to another event that has not imported yet	Two events in 25Live have a relationship but only one of them was updated from the SIS.

	Level	Message	Explanation
⚠️	Warning	Not all binding events can be edited, location information cannot be changed	Sections that are bound to the imported section have been cancelled or denied, so the location of the imported section cannot be changed.
⚠️	Warning	Cannot change event type from <current event type> to <new event type> due to event type incompatibility with the event's parent folder	If your Data Translation rules dictate that a section should have a new event type, it may not be able to change if your cabinet structure does not allow it. Try deleting the event in 25Live and reimporting it so that it is created fresh.

Common Export Messages When Exporting Objects

The following messages may appear when exporting data from 25Live to your SIS.

	Level	Message	Explanation
❌	Error	Assignment of multiple locations not allowed	25Live allows you to assign different locations to different dates, but most SIS types only allow one location per meeting pattern. Unassign all but one in 25Live before importing.
❌	Error	Room XXXX cannot be found in SIS	There is a mismatch between the name of a location in 25Live and what is expected by the SIS. You may need to check your Data Translations.
⚠️	Warning	Extra location assignments in 25Live not exported to SIS	Additional location assignments have been made to a section in 25Live that already had a pre-assigned location in the SIS.
⚠️	Warning	Room X assigned in SIS *(but not assigned to all occurrences in 25Live)*	25Live allows you to assign a location to some dates and not others, but most SIS types do not break it out by date. If a location is only partially assigned to dates in 25Live in this way, LYNX will export it to the SIS as if it were assigned on all days.
⚠️	Warning	Data sync conflict occurred. Room assignments in SIS are retained.	The location was updated in the SIS at the same time the location was changed in 25Live. The SIS location assignment is retained.

Import Extract Set Status Messages

Status Message In Import Extract	Status Message After Importing	Description
Common Exam	Section shares a common exam	**Exam Import / Exam Creation** When multiple sections share a common exam group. Common exam appears for sections not listed first. *Note: In 25Live, one exam is imported that is related to all sections.*
Duplicate Location	Locations of duplicate identifiers are excluded	**Location Import** Locations in an extract set with duplicate identifiers will cause this status message to appear. A location identifier is determined either by: 1. Combining Building Code and Room Codes 2. Location ID *Note: Identifier is determined by the setting Configuration > Location Settings > Define Location Assignment*
Duplicate Organization	Organizations of duplicate identifiers are excluded	**Organization Import** Organizations in an extract set with duplicate identifiers will cause this status message to appear. An organization identifier can be determined by any of the following: 1. Department Codes 2. Subject Codes 3. Department Codes + Institution Codes 4. Subject Codes + institution Codes 5. Department Codes + Campus Codes 6. Subject + Campus Codes *Note: Organizations translations may be applied to all identifiers.* Identifier is determined by the setting *Configuration > Settings > Organization and Contact Settings > Define Primary Organization*

Status Message In Import Extract	Status Message After Importing	Description
Native Location	Native location of the same identifier pre-exists in 25Live	**Location Import** Both conditions are true: 1. A location already exists in 25Live without a LYNX UID 2. The location extract set has a location with the same identifier as the location in the first condition (1)
Native Org	Native organization of the same identifier pre-exists in 25Live	**Organization Import** Both conditions are true: 1. An organization already exists in 25Live without a LYNX UID 2. Organization extract set has an organization with the same identifier as the organization in the first condition (1)
No Dates	All meeting patterns are incomplete	**Section Import** One or more of the following is true: 1. There is no meeting pattern record for this section 2. There is a meeting pattern but it lacks a start date, end date, start time, end time, and/or days of the week in that meeting pattern
No Exam	Section doesn't have an exam	**Section Import** No exam for the section in the SIS. **Exam import / Exam creation** There is no exam for the section meeting exam creation rules, it does not have an exam, or has deleted exam(s).
Not Active	Marked to be cancelled/deleted but does not exist in 25Live	**Section Import/ Section Export** The section has a status code that is not active in the SIS. **Exam import / Exam creation** If the section is cancelled in 25 live the exam will show not active.

Status Message In Import Extract	Status Message After Importing	Description
Paused	Marked as paused	**Section Import/ Section Export** Sections and exams can be marked as paused. Paused events are frozen in 25live and prevent further updates to and from the SIS.
Pre-existing Location	Imported location of different UID pre-exists in 25Live	**Location Import** All three conditions are true: 1. Location exists in 25Live 2. Location in an extract set that has the same identifier as in condition (1) but has a different UID *Note: Identifier is determined by the setting > Location Settings > Define Location Assignment.*
Pre-existing Org	Imported organization of different UID pre-exists in 25Live	**Organization Import** All three conditions are true: 1. Organization exists in 25Live 2. Organization in an extract set that has the same identifier as in condition (1) but has a different UID
To Be Deleted	No exam in LYNX; Marked to be deleted in 25Live	**Exam Creation** Both conditions are true: 1. Exam exists in 25Live 2. Exam is re-imported but does not meet exam creation rule or exam does not exist in SIS
Yes	N/A	To be included in the import to 25Live.

Export Extract Set Status Messages

Note: Long name can be found after importing to 25live under type "Exclude"

Status Message Before Exporting	Status Message After Exporting	Description
No Event	Section event doesn't exist in 25Live	**Section Export** Exporting a section that does not exist in 25Live will result in this status message.
No Exam	Exam doesn't exist in 25Live	**Exam Export** Exporting an exam that does not exist in 25Live will result in this status message.
No Location	Empty location in 25Live	**Section Export** If a section has a location assignment in the SIS that fails to import to 25Live because of translation rules, this error message will appear when the section is exported. Since 25Live has no location, LYNX will not remove the location in the SIS when the empty location in 25Live is due to a failed import and not a location removal in 25Live.
Not Active	Exam doesn't exist in 25Live	
Paused	Marked as paused	**Section Import/ Section Export** Sections and exams can be marked as paused. Paused events are frozen in 25live and prevent further updates to and from the SIS.
Yes	N/A	To be included in the export to 25Live.