

## Creating and Managing Public Searches

**Public searches are a useful resource when you need frequently-searched content to be widely available.** They appear in dropdown menus throughout the application next to a user's own private searches, and are similar to any other 25Live [search](#) in all ways but two:

1. All public searches are created by the **public search system user**
2. All public searches are visible to every 25Live user, unless configured differently in [Group Administration](#)

Useful public searches may include:

- Conference rooms and other easily booked locations
- Lists of locations for each campus or building
- Different types of resources, such as furniture or AV equipment
- Student clubs, community groups, and other types of organizations

Creating public searches can be accomplished by sharing a search to the public search user or by creating the search when logged in as (or [masquerading](#) as) the public search user.

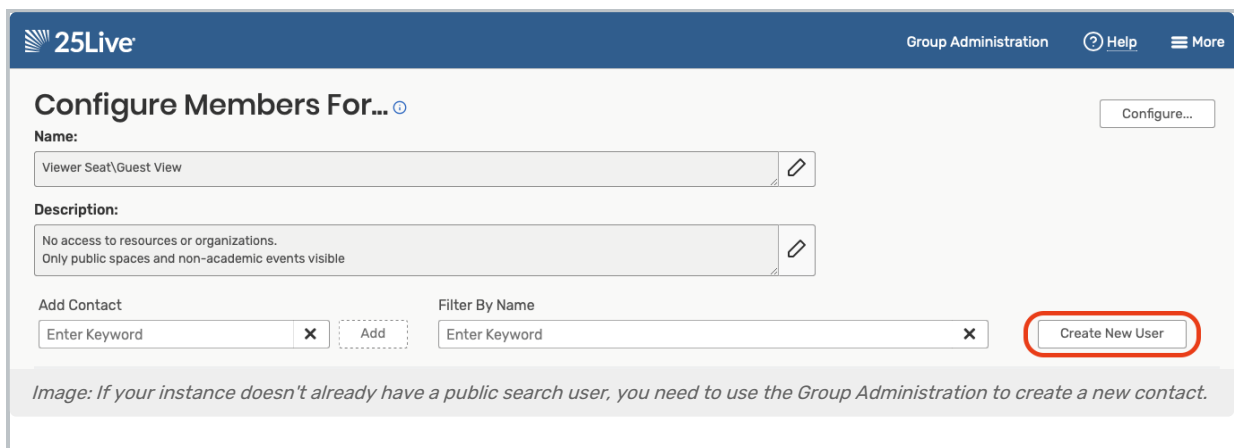
### In This Article:

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- [Updating Public Search Security](#)

## Creating and Setting the Public Search User

### 1. Create a User

If your instance does not already have a public search user, start by creating a new contact in the [Series25 Group Administration tool](#).



**25Live** Group Administration ? Help More

### Configure Members For...

**Name:**  
Viewer Seat\Guest View

**Description:**  
No access to resources or organizations.  
Only public spaces and non-academic events visible

**Add Contact**   **Filter By Name**

*Image: If your instance doesn't already have a public search user, you need to use the Group Administration to create a new contact.*

This user should be in a group with permission to see all events, locations, resources, and organizations in 25Live. (This won't overwrite any other group's object permissions. Existing security restrictions will still apply when any group views the results of the public search).

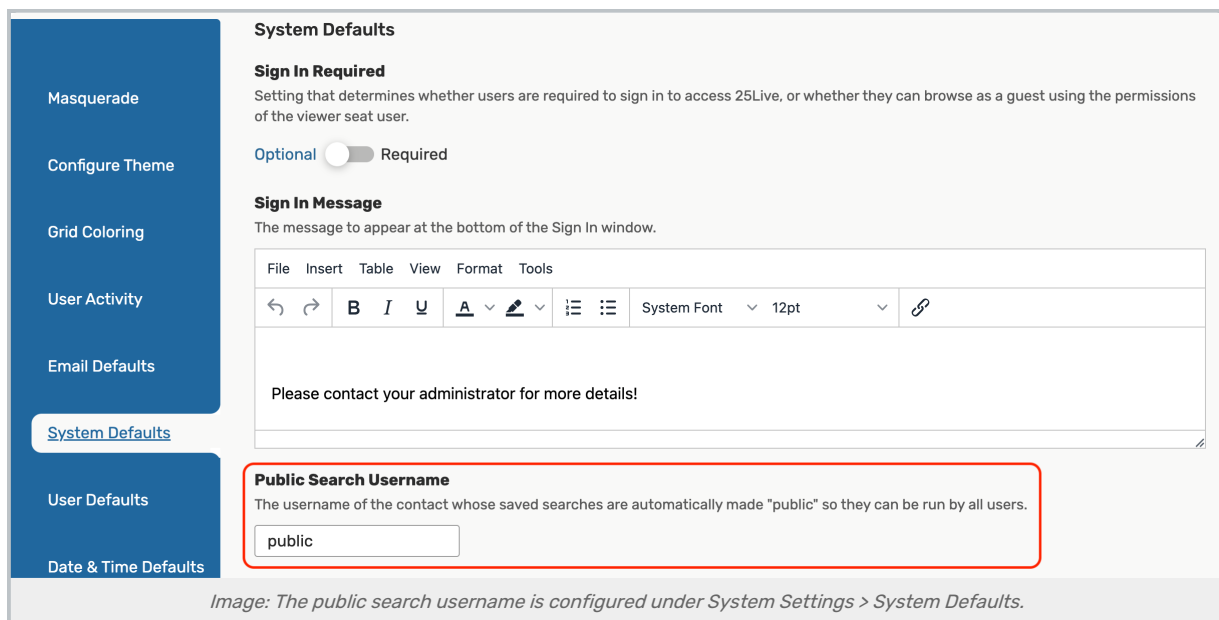
It's recommended that you do not use an existing [system account](#) as the Public Search User, such as the Viewer Seat or a Publisher User. It's best to create a separate user whose sole task will be creating the searches that are available to all/many users, whether signed in or "view only."



#### Tip: Use "Public Search" in the Contact's Name

To make it easier to find your public search user, best practice is to use "Public" as the **First Name** and "Search" as the **Last Name**, then "public" as the contact's short **Username**.

## 2. Set the Public Search Username



**System Defaults**

**Sign In Required**  
Setting that determines whether users are required to sign in to access 25Live, or whether they can browse as a guest using the permissions of the viewer seat user.  
Optional ☐ Required ☐

**Sign In Message**  
The message to appear at the bottom of the Sign In window.

File Insert Table View Format Tools

← → B I U A 12pt

Please contact your administrator for more details!

**Public Search Username**  
The username of the contact whose saved searches are automatically made "public" so they can be run by all users.

*Image: The public search username is configured under System Settings > System Defaults.*

In 25Live, go to System Settings > [System Defaults](#), and complete the **Public Search Username** field with the username (not the first name, last name, or email) of the contact you wish to set as the public search user.

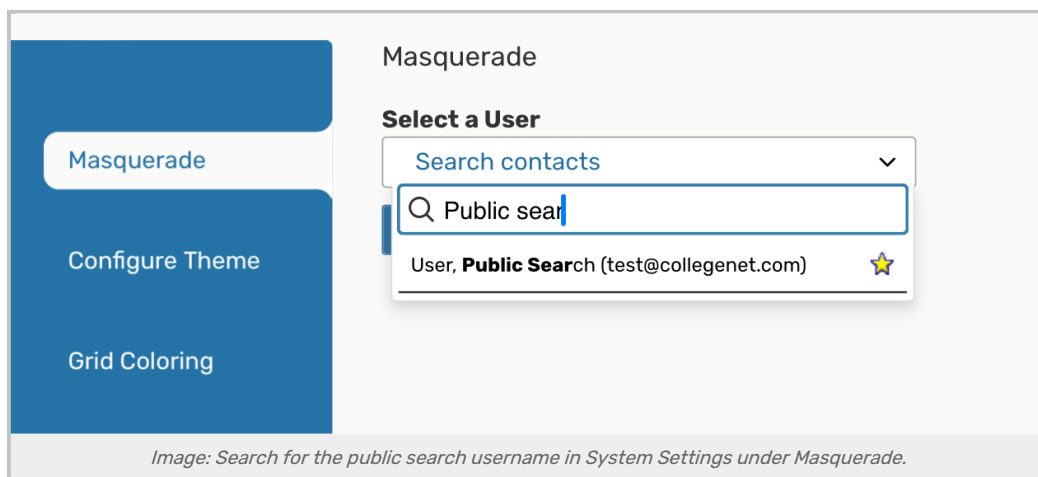


### Note: Searches Must be Created After Setting the Public Search Username

Only searches created by this user *after the contact has been set as the Public Search Username* will be available to view by all users (or all users with access in [Group Administration](#)). Searches created prior to setting the Public Search Username will not be automatically visible to others.

## Creating a Public Search

### 1. Sign In as or Masquerade as the Public Search User

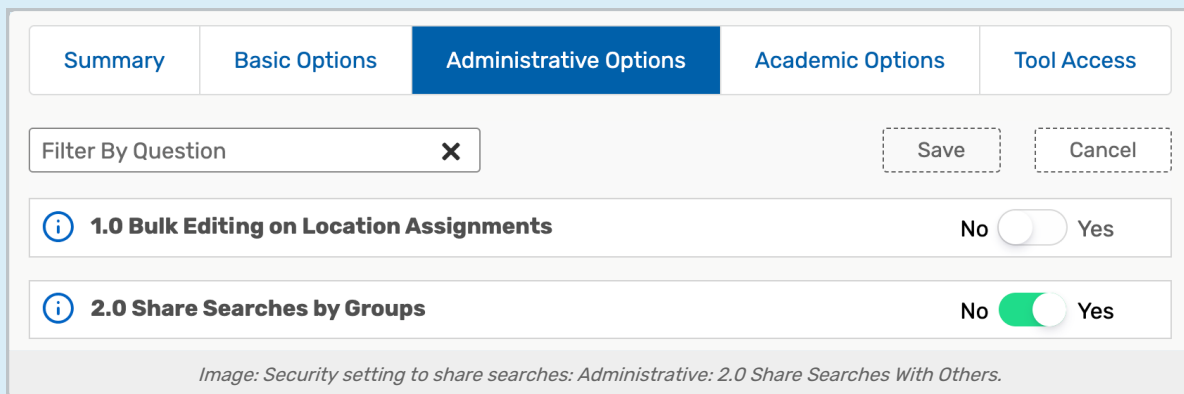


If you know the credentials (and don't use SSO authentication), you can log in as the public search user. However, the easiest option is to log in as an administrative user with access to [System Settings](#), then use 25Live's [masquerade](#) feature to act as the contact set as the public search user. If you don't know the public search username, see the [System Defaults](#) view in System Settings.



### Note: Sharing a Search With the Public Search User

Alternatively, you could create a search as your own username then [share the search](#) with the designated public search user. However, creating the searches as the public search user is the best method.



If you choose to share the search, your username will need permission to share. Use the **More** menu's **Go To Tool** link to go to the Series25 Group Administration tool. Set the "Share Searches with Others" permissions. Another administrator can also enable this permission for you.

2. Create a New Search

Nothing recently viewed

Help

Select Object: 

Events

Saved Searches (optional)

Quick Search

Advanced

::category in ('Athletic') and (locationSearch = 'University Sports Center' or locationSearch = 'Student Recreation Center')

×

?

Hint! Type :: to use SeriesQL.

Search has not been saved

Reset

Export Results

Save As

Search

Image: In this example, we're creating a search for athletic events within two location sets.

As the public search user, create a [new search](#).

3. Save Your New Search

25Live

Smith

More

×

Save Search

Search Name: 

Campus Athletic Events

Add to starred searches: 

No

Yes

Cancel

Save

Reset

Export Results

Save As

Search

List

Calendar

←

Future Only

→

Recent & Future

Future

All Dates

Select Columns

↺

?

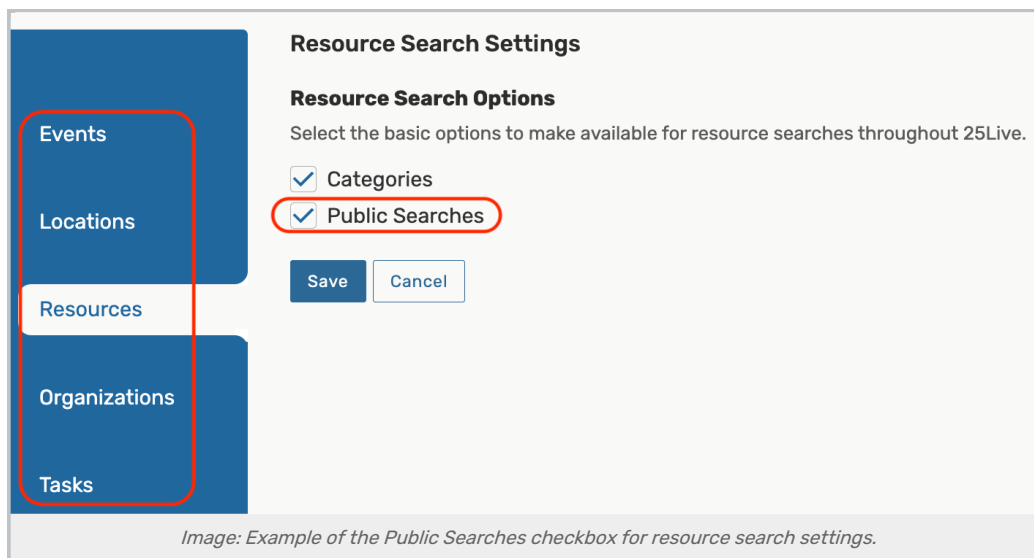
Help

	Name	Title	Type	Categories	State	Locations	Resources
☆	Flag Football Scrimmage		Intramural Game / Meet / Match	Athletic, Student Events	Confirmed	USC FL3	

Image: Name and save your search.

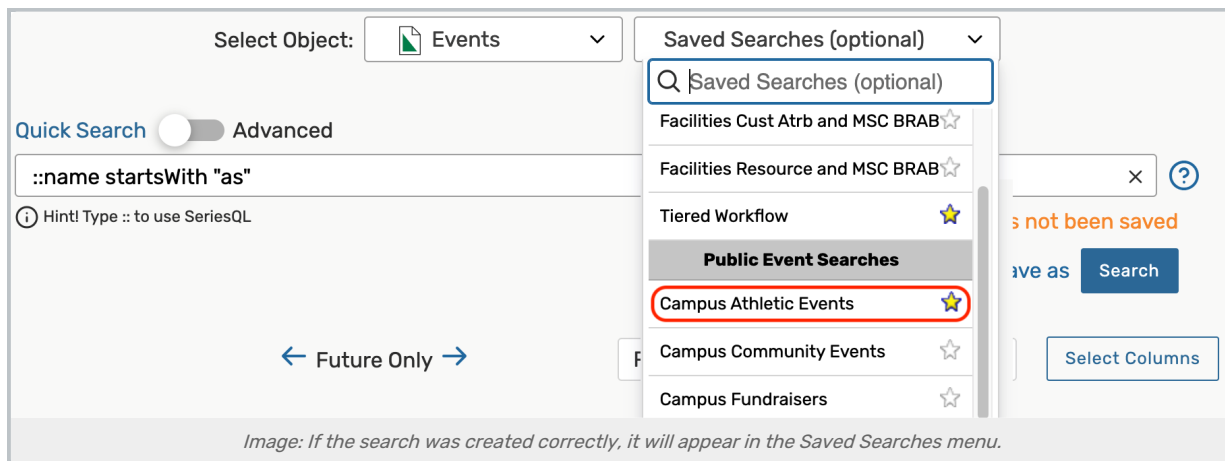
After running the search to test your criteria is correct, save your search. See [Saving Searches](#) for basic instructions.

4. Make Sure Public Searches are Visible



Go to **System Settings > Search Settings** and choose the object type of your search from the left-hand panel. Make sure the **Public Searches** box is checked or your new search will not display.

## 5. Test Your Public Search



Sign out of 25Live using the **Sign Out** option in the **More** menu. Then, log in as your own username. Use the **Go to Search** button near the top of 25Live to go to the search view, choose a search type with the **Select Object**, then look for your search in the **Saved Searches** dropdown menu under the **Public [Object Type] Searches** header.

## Troubleshooting

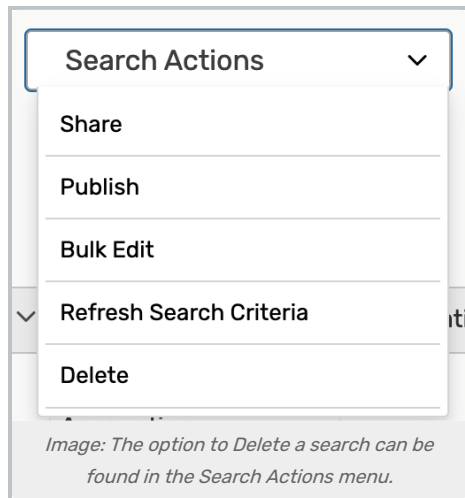
If your new search doesn't show up under the Public Searches header:

- Be sure you created the search after the contact was set as the Public Search Username
- Check that you were masquerading as the correct public search user
- If you shared the search to make it public, make sure you shared the search with the correct contact
- Review your Search Settings under System Settings and make sure that the Public Searches box is checked
- Sign out of 25Live, clear your browser cache, and sign back in to check the dropdown search list again

## Editing a Public Search

Sign in as or [masquerade](#) as the public search user, then follow the instructions for [editing a shared search](#).

## Deleting a Public Search



Sign in as or [masquerade](#) as the public search user, then follow the instructions for [deleting a shared search](#).

## Updating Public Search Security

To restrict the ability to view public searches by security group, please see [Public Search Security](#).